

OREGON WILDFIRES – LANE COUNTY

If you have already applied for Federal Disaster Assistance with FEMA, but still have questions about your application,

HELP IS STILL AVAILABLE!



IN-PERSON ASSISTANCE WILL BE AVAILABLE:

July 9 through July 12, 2021

McKenzie School District
51187 Blue River Dr.
Finn Rock, OR 97488

9 a.m. to 7 p.m. Friday and Monday

10 a.m. to 8 p.m. Saturday and Sunday

July 23 through July 26, 2021

Springfield Municipal Court
230 4th St.

Springfield, OR 97477

9 a.m. to 7 p.m. Friday and Monday

10 a.m. to 8 p.m. Saturday and Sunday

Reminder

- Walk-in appointments will be scheduled on a first-come, first-served basis on the day of the event.
- Masks or face coverings are required for entry and service.
- Sign language and Spanish interpreters available upon request.

Can't attend this event? Help is still available seven days a week, online or by phone.

If you need help with your application, a letter you received, or the appeals process, contact FEMA at **DisasterAssistance.gov** or call the FEMA Helpline at **800-621-3362 (TTY: 800-462-7585)**. Press 2 for a Spanish representative. FEMA specialists are available 4 a.m. to 8 p.m. PST, seven days a week.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-3362 (TTY 800-462-7585)**. Those who use a Relay service such as a videophone, InnoCaption or CapTel should update FEMA with their assigned number for that service. They should be aware phone calls from FEMA may come from an unidentified number. Multilingual operators are available (press 2 for Spanish).



FEMA